# Commitment to sustainability

Mindful of the importance of maintaining sustainable tourism development, and embracing the principles and objectives adopted at the 2015 World Summit on Sustainable Development, COP 21, and the World Charter for Sustainable Tourism + 20, Chicken and Fish commits to managing its operations sustainably. This involves adopting measures aimed at preventing, eliminating, or reducing the impact of our facilities and activities—both internal and external—while optimizing the establishment's sustainability by improving its relationship with the surrounding environment. In this spirit, our organization has adopted the following Responsible Tourism Policy, through which it commits to meeting the requirements set forth by the BIOSPHERE certification—including, among other things, compliance with the legal regulations governing the impacts generated by tourism-related activities.

Furthermore, we are committed to motivating and training our staff through educational and awareness-raising initiatives focused on the principles of Responsible Tourism. We also pledge to promote environmentally sound practices within our surroundings, participate in external activities, and communicate the company's environmental progress and actions both internally and externally.

Likewise, our establishment explicitly commits to combating sexual exploitation—as well as any other form of commercial exploitation or harassment—particularly concerning children, adolescents, women, and minority groups. We also commit to implementing measures for universal accessibility. One of our primary objectives is to refine our sustainable management, embracing a commitment to continuous improvement across all dimensions of sustainability—social, economic, and environmental—as well as in terms of customer satisfaction. To this end, any future projects involving the expansion of our facilities or activities will be evaluated based on criteria for sustainability and the efficient use of resources.

This Responsible Tourism Policy will be updated whenever circumstances require, with new sustainability objectives being adopted and published accordingly.



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